

BRAVURA

SONATA ALTA

Bravura's Sonata Alta enables superannuation funds to transform their operations and member servicing into an efficient digital-first model.

As an end-to-end STP solution, Bravura's Sonata Alta comprises a set of modules that gives you a connected and digital advice to administration system with market-leading third-party integration and workflow automation technologies. By enabling you to process data in real-time, you can make better operational decisions, have greater oversight over the end-to-end process and deliver more personalised member journeys. Moreover, you can move to exception-based processing.

Bravura's Sonata Alta is a Cloud-hosted solution. This enables you to control cost further, scale more easily and configure the solution in the most optimal way. It also flexes to accommodate multiple product types.

Altogether, Sonata Alta enables you to reduce the total cost of ownership for your members, realise bottom line savings and secure your desired STP outcomes.

BENEFITS

Outcomes-based service model

Fully automated model is delivered based on its ability to give you a specific cost per member service.

Scalable

The Cloud-based solution enables you to grow while reducing the total cost of ownership for your members.

Real-time information

Have more control over your business and resolve queries faster with real-time information.

Enhance member service levels

Seamlessly move members between digital self-service and personalised phone-based advice depending on their needs.



Bravura's Sonata Alta has enabled one of Australia's leading superannuation funds to achieve a 98.7% touch-free transaction processing level and move to an exception-based administration model. This means significant savings.



TRANSFORMATION THROUGH AUTOMATION

Bravura's Sonata Alta brings together a range of proven solutions to give you a market-leading advice to administration operating model with unrivalled connectivity and workflow automation capabilities.

Open architecture model

Integrate with other counterparty systems easily using our industry-leading catalogue of standard processes and a library of over 600 APIs.

Workflow orchestration

Bravura's Orchestrator is a unique business process management solution that automates commoditised processes to give you a digital-first operating model, which supports your company specific workflows, systems and policies.

Omni channel

Transition members across channels – digital to adviser – according to the complexity of their enquiry.

Robust registry

The platform is proven with the world's leading wealth platforms, safe-keeping their member accounts and enabling connectivity and advice capabilities.

Experienced implementation team

We are proven at managing large scale migrations.

POWERED BY THE LEADING CONNECTIVITY AND WORKFLOW ORCHESTRATION SOLUTIONS

Connectivity

Bravura's Babel seamlessly connects to the Superstream network automating contribution and rollover processing as well as ATO reporting. It also automates SuperStream message management for high volume throughput, instant data transformation and validation while meeting compliance checks. Altogether this gives you more control over the trade lifecycle.

Workflow orchestration

Orchestrator is a leading process management solution that automates and manages time-

consuming, complex workflows. It removes the many manual interactions required to manage your business while providing real-time information for added oversight and faster issue resolution.

Orchestrator's dashboards enable you to monitor every phase of the workflow in real-time thereby optimising service levels, identifying bottlenecks, allocating tasks and driving continuous improvement. It is also used to integrate firms into the wider ecosystem, or with third-party systems, as required.

HOW WE DELIVER IT

Bravura's Sonata Alta is delivered as a Cloud-hosted Business Process as a Service (BPaaS) offering. This reduces the total cost of ownership, allows scalability, gives you the flexibility to respond to changing business needs and bring new products and services to market quickly. As an open architecture platform, it allows you to retain control, and manage exceptions, in-house. Moreover, Bravura contracts to your desired business process outcomes.

With extensive experience of enterprise-scale migrations and transitions, Bravura can work with any platform and/or administrator for full continuity of service while the pre-built processes simplify and de-risk transitions and facilitates merger migrations.

Bravura's dedicated team are on hand to speed implementation and support firms at every stage. They oversee and run the automation platform and work with users to meet agreed performance and operational service levels.



WHY BRAVURA?

We have a proven track record. Every month we process £1 trillion's worth of transactions on behalf of global financial institutions. Our market-leading platform, financial messaging and integration solutions power mission-critical parts of many of these businesses. We are trusted not only for the quality of our technology but for its resilience in all market conditions.

We are the technology supplier of choice to the leading fund firms, asset servicers and wealth providers, serving the largest firms in these sectors. Our people are recognised for their exceptional know-how in the industry.

We continue to push out the boundaries with a relentless focus on the future, working with our clients and partners to develop innovative solutions that meet the industry's changing requirements.

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