

— SonataAlta

Transform member experience

**Financial software
solutions that deliver.**



Take control of member journeys with Sonata Alta – a digital-first operating model that simplifies and automates KiwiSaver administration and service, delivering a true member-centric experience.

Powered by Bravura’s market-leading Sonata software and fully hosted by AWS, Sonata Alta’s in-built process orchestration gives you access to an impressive standard operating model to deliver exceptional member experience, efficient administration and business automation, helping you drive down costs.

With unprecedented access to data and insights, Sonata Alta gives you critical visibility of your members so you can deliver a truly personalised member experience.



WHY SonataAlta ?

.01

UNPARALLELED AUTOMATION DELIVERING VALUE

Achieve significant cost efficiencies via access to an in-built standard operating model that automates standard processes – leaving you time and money to spend on the things that really matter to your members.

.02

TRUE DIGITAL ENGAGEMENT

Create personalisation at scale with the ability to support customer journeys for each member's experience, from onboarding through retirement – connecting with members on the things that matter.

.03

REAL-TIME INSIGHTS FOR TRANSPARENCY AND CONTROL

Gain access to real-time reporting dashboards. Drill down into data at a business or member level – giving you a new level of insight into your business operations and member activity like never before.

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DIGITAL SELF-DIRECTED ADVICE FOR ALL MEMBERS

Give your members access to digital self-directed advice and education. With comprehensive end-to-end scalable advice capability, your members can access and action advice options on their own terms.

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THE SUPPORT YOU NEED WHEN YOU NEED IT

Be supported by a dedicated Sonata Alta team that oversee and run the automation platform – working in partnership with you to ensure optimal performance and operational excellence.



BENEFITS FOR KIWISAVER PROVIDERS

Sonata Alta offers real-time visibility across the member journey, giving your business a higher level of control than ever before. Underpinned by extensive business automation, Sonata Alta enables greater efficiency in managing back-end processes.

KEY BENEFITS FOR KIWISAVER PROVIDERS



Gain critical visibility
over business and
member data



Access to real-time
data and insights



Deliver customer
journeys at scale,
from onboarding
through retirement



Leverage automation
to reduce costs and
free up resources



Enhance innovation
and digital strategies



Access an industry-
leading operating
model



KEY FEATURES



IN-BUILT ORCHESTRATION

- An in-built process orchestration engine provides access to an out-of-the-box standard operating model that delivers extensive automation for high volume transactions, with over 25 standard process models across KiwiSaver, IRD B2B and member maintenance.



SCALABILITY

- A modern Cloud reference architecture that supports auto-scaling and auto-healing to deliver a dynamic and responsive customer experience.



BEST OF BREED

- The open architecture and extensive, published API layer makes for simple integration of your preferred 'best of breed' systems and services.



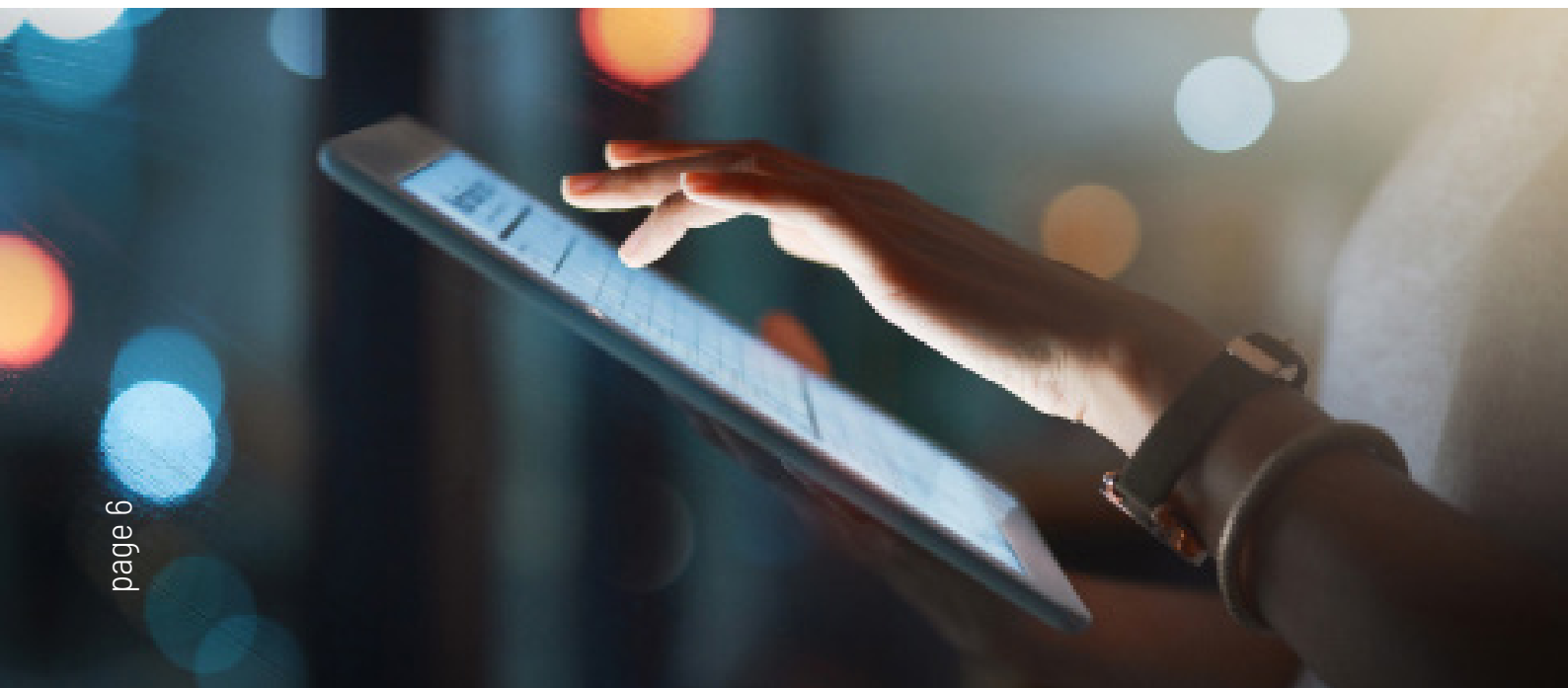
DATA OWNERSHIP

- Open access to underlying member registry data enables interrogation and analysis, facilitating deeper member understanding and engagement.



PROVIDER DASHBOARD

- Operational transparency via real-time reporting dashboards provides clear visibility of underlying operational services - enabling the Provider to monitor, control, understand and manage operational risk and experience.



WHY BRAVURA SOLUTIONS LIMITED



SPECIALIST EXPERTISE

With over 30 years of experience in providing market-leading software solutions, we work in partnership with you to ensure optimal outcomes.



BEST PRACTICE IMPLEMENTATION

Delivery and implementation through proven methods to ensure hands on management and support.



FLEXIBLE DELIVERY OPTIONS

We offer a range of options – take the standard operating model or expand with further automation to support your scheme's bespoke needs – so you can maximise your investment.



BEST PRACTICE IMPLEMENTATION

Sonata Alta is powered by Bravura's market-leading multi-jurisdictional Sonata solution – the culmination of 30 years of experience in servicing the superannuation industry in Australia and New Zealand.

FIND OUT MORE

For more information and to speak to our team, visit bravurasolutions.com



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